



Performance Outcome Update



Upcoming meetings:

Older Adult Performance Outcomes: July 20, 2000
10:00 AM - 2:00 PM, CA Department of Mental Health, 1600 9th Street, Room 100

QIC Performance Outcomes and Indicators

Work Group: July 24, 2000
10:00 AM - 3:00 PM, Sacramento Host Airport Hotel, Tuolumne Room

Children's Task Force:

August 1, 2000
10:00 AM - 3:00 PM, Sacramento Host Airport Hotel, American Room

Update on Children's Performance Outcomes

TRANSMITTING CHILDREN AND YOUTH PERFORMANCE OUTCOME DATA

Semi-Annual (1/1/2000 – 6/30/2000) data due to Department of Mental Health by August 15, 2000

For planning purposes, the remaining semi-annual data submission dates are listed below:

Data Set	Due Date
2 nd Semi-Annual (1/1/00-6/30/00)	August 15, 2000
3 rd Semi-Annual (7/1/00-12/31/00)	February 15, 2001
4 th Semi-Annual (1/1/01-6/30/01)	August 15, 2001

Small counties using the DMH *TELEform* System (those with a population of less than 50,000) already submit their data directly to DMH and thus do not need to transmit any data. If you have any questions or need assistance regarding data/file formats or other data issues, please contact **Brenda Golladay at (916) 654-3291**, or e-mail her at bgollada@dmhhq.state.ca.gov. For assistance with the ITWS for transmitting the Children and Youth Performance Outcome data, contact the Department of Mental Health ITWS Help Desk at (916) 654-3117.

Update on Adult Performance Outcomes

The Adult Performance Outcome System (APOS) began implementation statewide in July 1999 and has now been in operation almost one full year. Counties were asked to report APOS data quarterly this first year. As of the third quarter reporting period, 51 counties (86%) have successfully transmitted adult performance

outcome data to DMH. We have now received data on one or more of the adult instruments from more than 23,000 clients (the total number of records received varies by instrument). Counties that have successfully submitted data by the fourth quarter of this first year may switch to reporting every six months in the upcoming fiscal year. **Note: Fourth quarter data are due July 17, 2000.**

Counties are successfully using a variety of technologies to meet their reporting obligations: the Adult Performance Outcome Data System (APOS), TELEform, HCIA-Sachs (the old Response system), Interactive Voice Response (IVR), touch screen methodology, and hand entry. In response to certain problems reported with the APOS software, a revised version has recently been developed and is currently being tested. It, along with a revised APOS manual, will be mailed out to county technology contacts as soon as it is ready. APOS and the manual will also be available on the DMH Information Technology Web Server (ITWS). Contact Traci Fujita (below) for specific information about the new APOS.

All APOS instruments have now been translated into Spanish, Chinese, Korean, Cambodian, Vietnamese, and Tagalog and then translated back into English. The translated instruments will undergo pilot testing this summer. A translation committee of knowledgeable representatives from several counties are discussing pilot protocols which will involve a variety of techniques (e.g., focus groups, administration to monolingual speakers, etc.). Depending on how many changes are required as a result of the pilot, final versions of these translations should be available to counties this fall. Once this first set of translations becomes finalized and certain contract issues resolved, we will begin translating the final set of threshold languages (Russian, Farsi, Mien, Hmong, and Armenian).

In order to be certain you receive all relevant APOS correspondence and reports, be sure to keep the Research and Performance Outcome Development unit informed if your county's primary or Technology Contact person has changed. To make any changes in contact names or for more information about APOS, contact:

Karen Purvis, (916) 653-4941
e-mail kpurvis@dmhhq.state.ca.us

or

Traci Fujita, (916) 653-3300
e-mail tfujita@dmhhq.state.ca.us

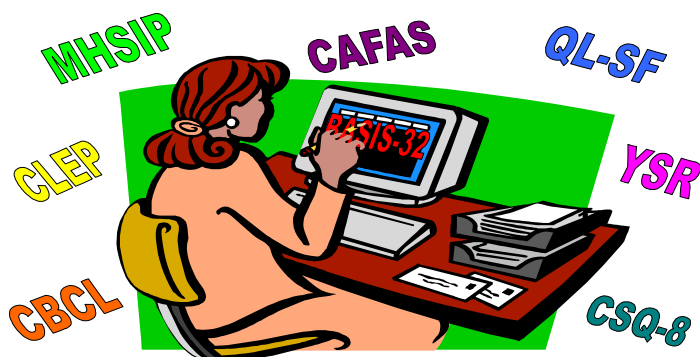
Update on Older Adult Performance Outcomes

Counties participating in the Older Adult Performance Outcome Pilot completed collection of first administration data by the end of April, and some have also completed, or are close to completion of second administrations. At this point DMH has received first administration data on one or more, the pilot instruments from 764 older adult clients. The due date for second administration data is October 31, 2000, and a final report describing the findings of the committee should be completed by December 2000. Committee members are discussing the evaluation criteria that should be used for selecting instruments to recommend for the Older Adult Performance Outcome System (e.g., the types of qualitative data that should be included in the final report in addition to the quantitative instrument data currently being collected).

Other issues that have been discussed in recent meetings include: the need for clinician input as well as client self-reports; the different types of data useful for clinicians, county quality improvement, and statewide performance outcomes, and the design of a face sheet to collect relevant data specific to older adults.

The next meeting of the Older Adult Performance Outcome Pilot Committee is scheduled for July 20, 2000.

SAN JOAQUIN COUNTY MENTAL HEALTH SERVICES EMPLOYMENT OPPORTUNITY



Performance Outcome Analyst

The Performance Outcome Analyst manages the children's, adult and older adult performance outcome systems. Knowledge of statistical analysis, research methods, report writing, organizational planning & analysis, and behavioral health required.

SAN JOAQUIN COUNTY MENTAL HEALTH SERVICES

1212 N. California Street
Stockton, CA 95202

Contact: Kathy Lopez

Phone: 209-468-2091

Fax: 209-468-2399

klopez@mhs.hs.co.sanjoaquin.ca.us

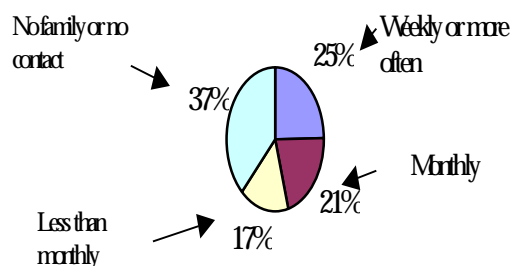
Dual Diagnosis

An interesting glimpse into the lives of adults with mental illness who also have substance abuse problems can be found in the recently completed interim report on the Dual Diagnosis Demonstration Projects. One interesting finding comes from the California Quality of Life (CA-QOL).

The objective scale items in the CA-QOL that deal with family contacts reveals that dually diagnosed individuals have frequent contact with family members. As chart 1 shows, one fourth got together with family members weekly or more often. One fifth got together at least monthly with families, and 17% reported less than monthly contact. This finding is noteworthy because it challenges a common assumption that mentally ill dually diagnosed individuals have little contact with their families. Although over one third reported no contact or no family, the remaining two thirds of the clients in the program did report getting together with their families. Contact by telephone with family members was quite similar in frequency.

Chart 1

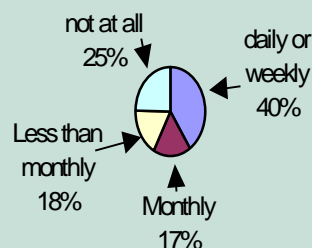
Frequency of Getting Together with Family



The objective scale items that deal with visits with friends shows a similar pattern. While one quarter report no visits with friends, 40% report daily or weekly visits and 17% report monthly visits, see chart 2. Again, these data suggest more social contact for dually diagnosed clients than is generally believed. The distribution is essentially bimodal with a sizable percentage, e.g., one quarter in this case and 37% in the example above, having little social contact and the rest having frequent contact with family and friends.

Chart 2

Visit With Friends



For more information, questions or comments, please contact Candace Cross-Drew at (916) 653-4582 or e-mail her at:

ccross@dmhhq.state.ca.us